

Case Study: Crabbe, Brown & James, LLP

AT A GLANCE

Our improvements not only positioned the firm for long-term success but also enabled a smooth and secure merger with Edmundson Davis when the opportunity arose. Our continued presence during the post-merger phase ensured a seamless transition and reinforced the value of stable, strategic IT leadership during periods of organizational change.

Results

- 40% Reduction in IT operating expenses
- 100% Uptime during server migration and merger integration
- Zero Data Loss and complete preservation of document access across firms
- Seamless IT transition post-merger
- Strengthened partnership between executive leadership and IT departments
- Elevated infrastructure capable of supporting future firm growth and litigation demands

CHALLENGES

Crabbe, Brown & James was operating on aging infrastructure, including a dated on-premise server and outdated workflows that limited operational efficiency. Haz Technologies was brought in to modernize the firm's IT environment, reduce costs, and enhance day-to-day functionality through strategic cloud integration and infrastructure upgrades.

OUR INTERVENTION

Haz Technologies was engaged to:

- **Reduce IT Operating Budget:** Conducted a comprehensive technology audit, renegotiated contracts, eliminated redundancies, and introduced scalable tools—resulting in a 40% budget reduction.
- **Modernize Infrastructure:** Migrated all server infrastructure from on-premises Windows Server 2016 to Microsoft Azure, improving security, scalability, and disaster recovery capabilities.
- **Cloud Integration:** Integrated cloud-based productivity and document management tools across departments to support remote access, collaboration, and compliance.
- **Merger Support:** Partnered with Crabbe Brown's leadership and the new IT team at Edmundson Davis to:
 - Harmonize systems and policies
 - Align security and compliance protocols
 - Map user permissions, data flows, and billing processes
- **Transition Oversight:** Remained embedded in the organization post-merger for several critical months, ensuring operational continuity, offering advisory support, and mentoring new IT staff.

BONUS IMPACT

Our partnership extended to designing a custom EHR RFP, reflecting CHF's values, workflows, and reporting goals — setting the stage for the next phase of digital transformation.